

# LOYALTY REWARDS UPDATE: January 2023

Please read carefully! 🎉🎉🎉🎉 And share with all your team members.

As we continue to partner with all of you, we want you to be aware of the updates coming to the U.S. Loyalty Rewards program rules.

To help you and your teams accurately project organization group volume (OGV) in your Downline Viewer (DLV), beginning February 1, 2023, we will enforce our original U.S. program rules and clean up all loyalty templates that have had three consecutive failed payments.

Here are the details you need to know:

- Starting February 1, Loyalty Rewards members must successfully place consecutive 50+ PV loyalty orders; otherwise, their consecutive month count will reset to month 1.
- Those who have cancelled their loyalty templates will have until their processing date in February to add items back and keep their loyalty points and consecutive month count intact. Failure to add items back to their loyalty template and process by their processing date in February will result in forfeiture of all loyalty points, and their consecutive month count will reset to month 1.
- Those who have had three consecutive failed payments may switch their payment method and process a 50+ PV loyalty order successfully by January 31, 2023, to maintain their loyalty points and their consecutive month count.
- The free Desert Mist Diffuser gift at month 2 will be earned only with consecutive 2nd-month loyalty orders of 50+ PV.

Don't let your teams lose their Loyalty Rewards perks—teams have until the end of this month to take advantage of the extended grace period to update their templates or payment methods and place an order to maintain their Loyalty Rewards status.

As always, we appreciate your leadership and are thrilled to keep working alongside you to make 2023 Young Living's strongest year yet!